Non-availability of medicines in CGHS dispensaries

2210. SHRI K. KALAVENKATA RAO: Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether CGHS beneficiaries are disappointed for nonavailability of prescribed medicines and inordinate delay in admitting claims for re-imbursement;

(b) if so, the reasons therefor; and

(c) why, inspite of enhanced rates of contributions charged, the patient-doctor-staff ratio in dispensaries has not improved?

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE [DR. (SHRIMATI) RITA VERMA]: (a) and (b) Commonly used medicines, are available in the CGHS dispensaries. Medicines prescribed by Specialists, if not available, are procured from the Authorised Local Chemists against prescription. In emergencies, authority slips are issued to beneficiaries for immediate supply from the authorized local chemists.

The medical reimbursement claims in respect of serving Central Government employees are made by the respective Departments/ Ministry whereas the medical claims in respect of Pensioners are processed by CGHS within a reasonable time. Regular monitoring is being done to avoid delays.

(c) The patient-doctor- staff ratio in the dispensaries has been provided in accordance with the prescribed norms.

Anti-tobacco campaign

2211. SHRI SANTOSH BAGRODIA: Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether there is a need for starting anti-tobacco campaigns in the country, especially against tobacco addiction in schools;

(b) if so, whether Government have taken any steps in this regard; and

(c) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF